



Alberta Dental  
Service Corporation

During these extraordinary times ADSC is committed to maintaining the high level of access and support to our clients that you have become accustomed to. Although our office is closed to the public at this time, we have a dedicated team who are ready to answer your questions over the phone.

### **Claim Submissions**

ADSC will continue to receive claims for all programs via email ([claims@adsc.org](mailto:claims@adsc.org)), by fax and by mail. Pre-determinations for the ADSC Review Committee are being limited to emergency dental procedures, in order to serve Albertans as efficiently as possible.

### **Claim Payments**

Dental Providers in Alberta are paid by direct deposit and will continue with no change. For DASP clients who have not enrolled in direct deposit, we strongly recommend you do so, should postal service be postponed. The form to enroll for direct deposit can be found at <https://www.adsc.org/wpcontent/uploads/2020/03/ADSC-Client-Electronic-Deposit-Authorization.pdf>.

### **Telephone Consultations**

Effective September 30, 2020, the Government of Alberta has requested that the Alberta Dental Services Corporation (ADSC) expire the following:

- Dental Fee Code: 05201 (COVID-19 Emergency Remote Consultation) as a temporary billable dental fee.
- Denturist Fee Code: 70050 (COVID-19 Emergency Remote Consultation) as a temporary billable denturist fee.
- Dental Hygiene Fee Code: 00971 (COVID-19 Emergency Remote Consultation) as a temporary billable dental hygienist fee.